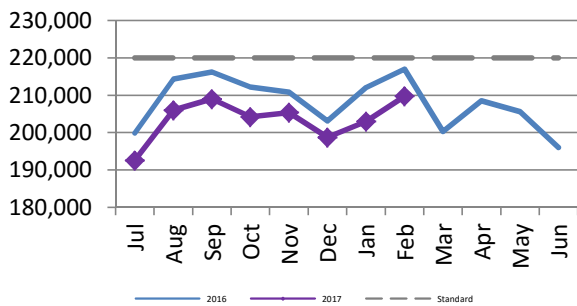


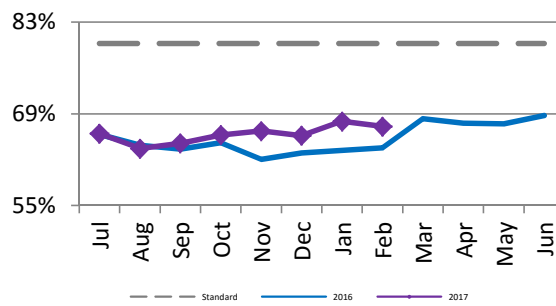
Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending February 2017

Key Performance Indicators (KPI)	February 2017	February 2016	Percent Change	8 Months FY2017	8 Months FY2016	Percent Change	Goals
Total Monthly Ridership	5,115,393	5,556,583	-7.94%	43,251,739	45,018,625	-3.92%	
Average Weekday Ridership	209,748	216,990	-3.34%	203,576	210,687	-3.38%	220,000
Percent of Trips On Time	67.2%	63.9%	3.3%	65.99%	63.91%	2.08%	80%
Bus Availability	87.9%	88.9%	-1.0%	88.1%	89.6%	-1.44%	90%
Bus Miles/Major Collisions	152,706	122,908	24.24%	167,697	152,352	10.07%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				2.64	3.65	-27.67%	3.00
Bus Miles/Mechanical Road Calls	9,823	11,867	-17.22%	9,233	11,845	-22.05%	10,000
Spare Ratio	25.06%	17.44%	7.62%	21.39%	17.78%	3.61%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	98.61%	99.09%	-0.48%	99.40%	99.48%	-0.08%	100%
Cost per Hour	\$126.10	\$123.04	2.49%	\$123.43	\$121.52	1.57%	\$120
Cost per Trip	\$2.92	\$2.73	7.23%	\$2.93	\$2.76	6.01%	\$2.50
Cost per Mile	\$8.91	\$8.81	1.13%	\$8.83	\$8.67	1.81%	
Farebox Recovery	27.71%	30.68%	-2.97%	27.17%	29.22%	-2.06%	30%
Trips per Hour	43.12	45.11	-4.42%	42.20	44.04	-4.16%	48
Trips per Mile	3.05	3.23	-5.70%	3.02	3.14	-3.96%	
Passenger Miles per Revenue Hour	224.30	240.67	-6.80%	226.20	237.05	-4.58%	250
Average System Speed	13.00	12.86	1.06%	12.88	12.93	-0.42%	
Percent Complete in 30 Days (Customer)	99.43%	98.16%	1.3%	98.26%	97.46%	0.8%	
Complaint Rate (Complaints per 100,000 trips)	10.34	10.35	-0.07%	10.07	11.31	-11.02%	10

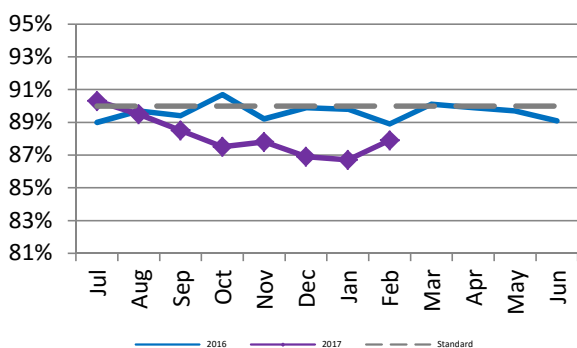
TheBUS
 Average Weekday Ridership



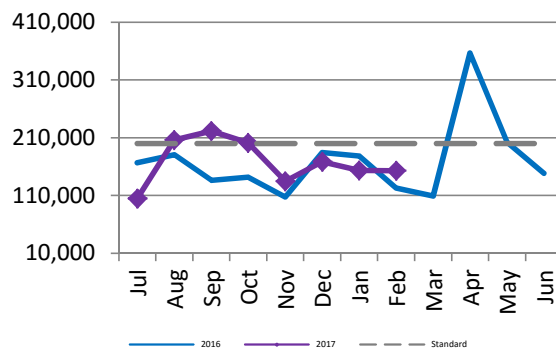
TheBUS
 Percent of Trips On Time



TheBUS
 Bus Availability



TheBUS
 Bus Miles/Major Collisions



**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending February 2017**

